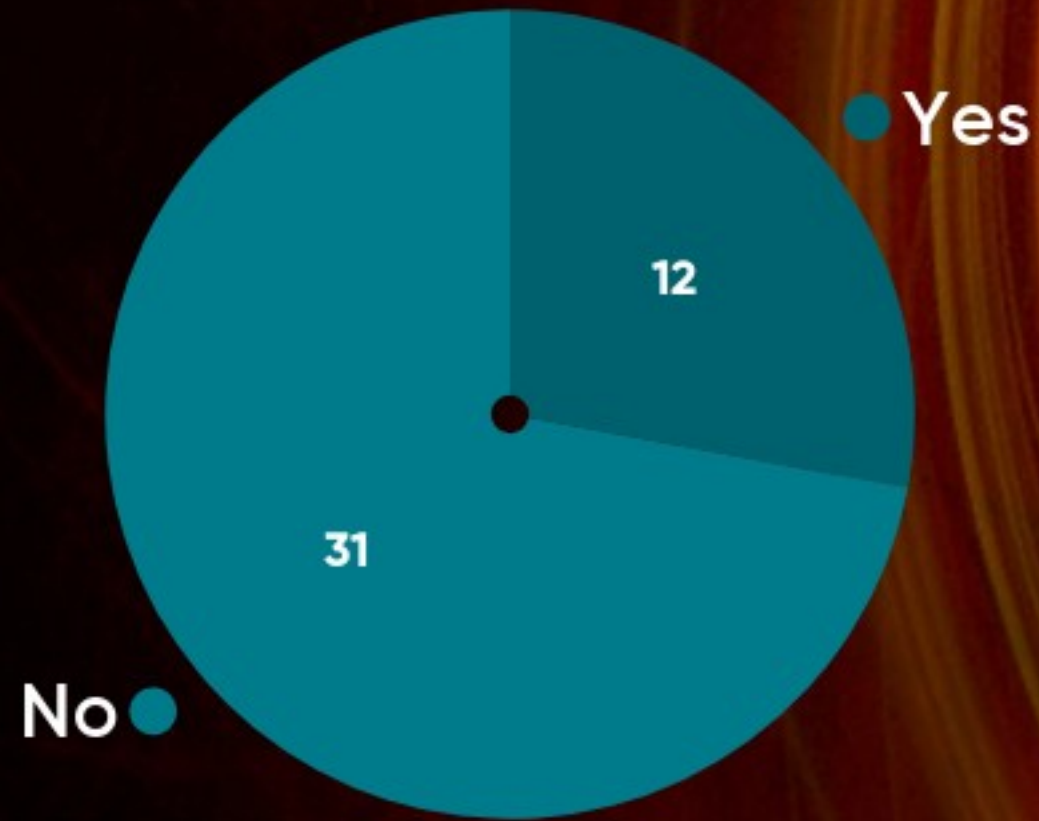


Using Metrics that Emanate from TBM

Todd Tucker & Ed Hayman

Do you publish and promote key metrics as part of your TBM program?



Why publish and promote key metrics?



Drive continuous improvement



Hold IT & Finance accountable



Communicate with business leadership



Communicate with the Board

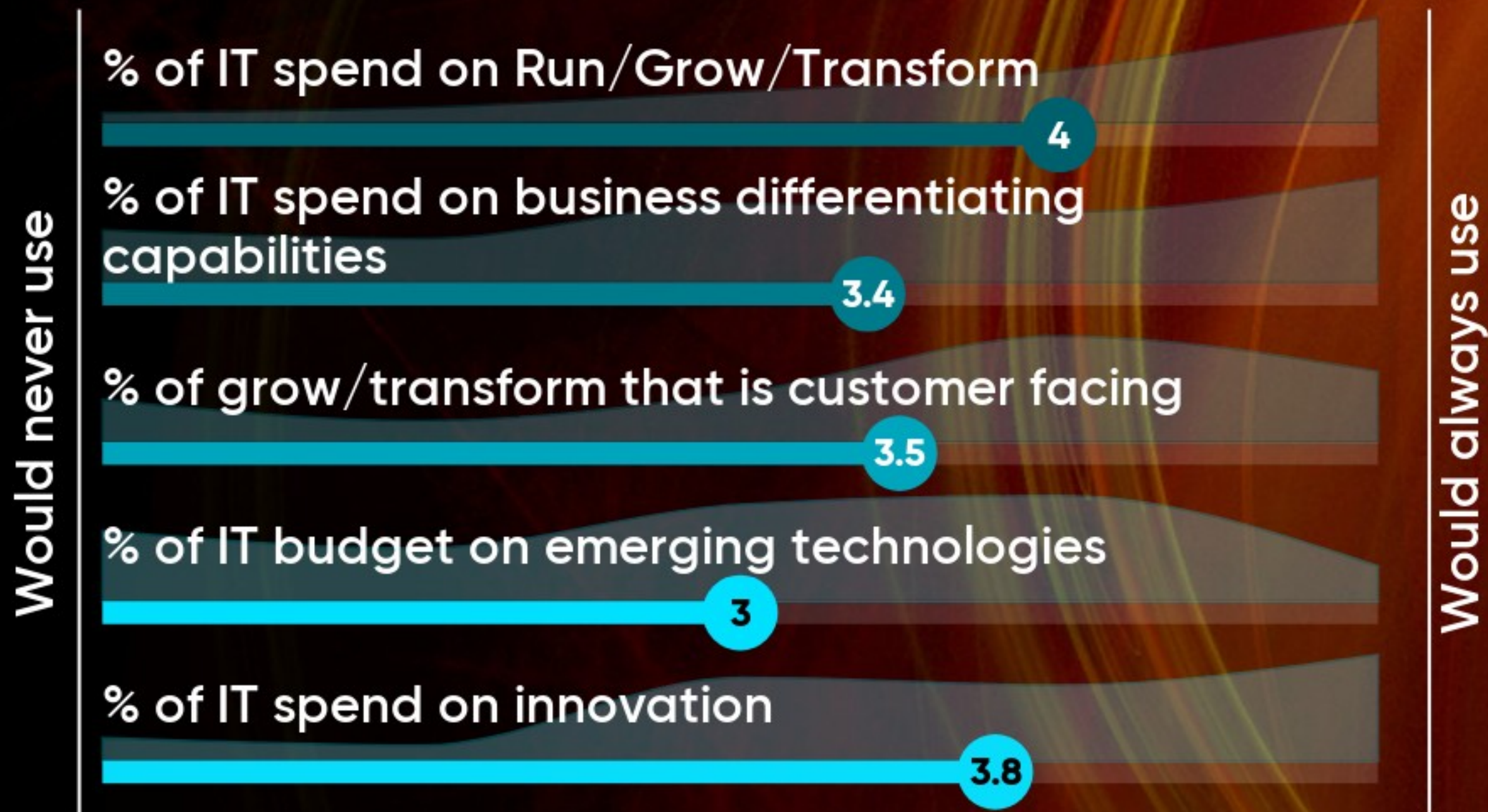


Other

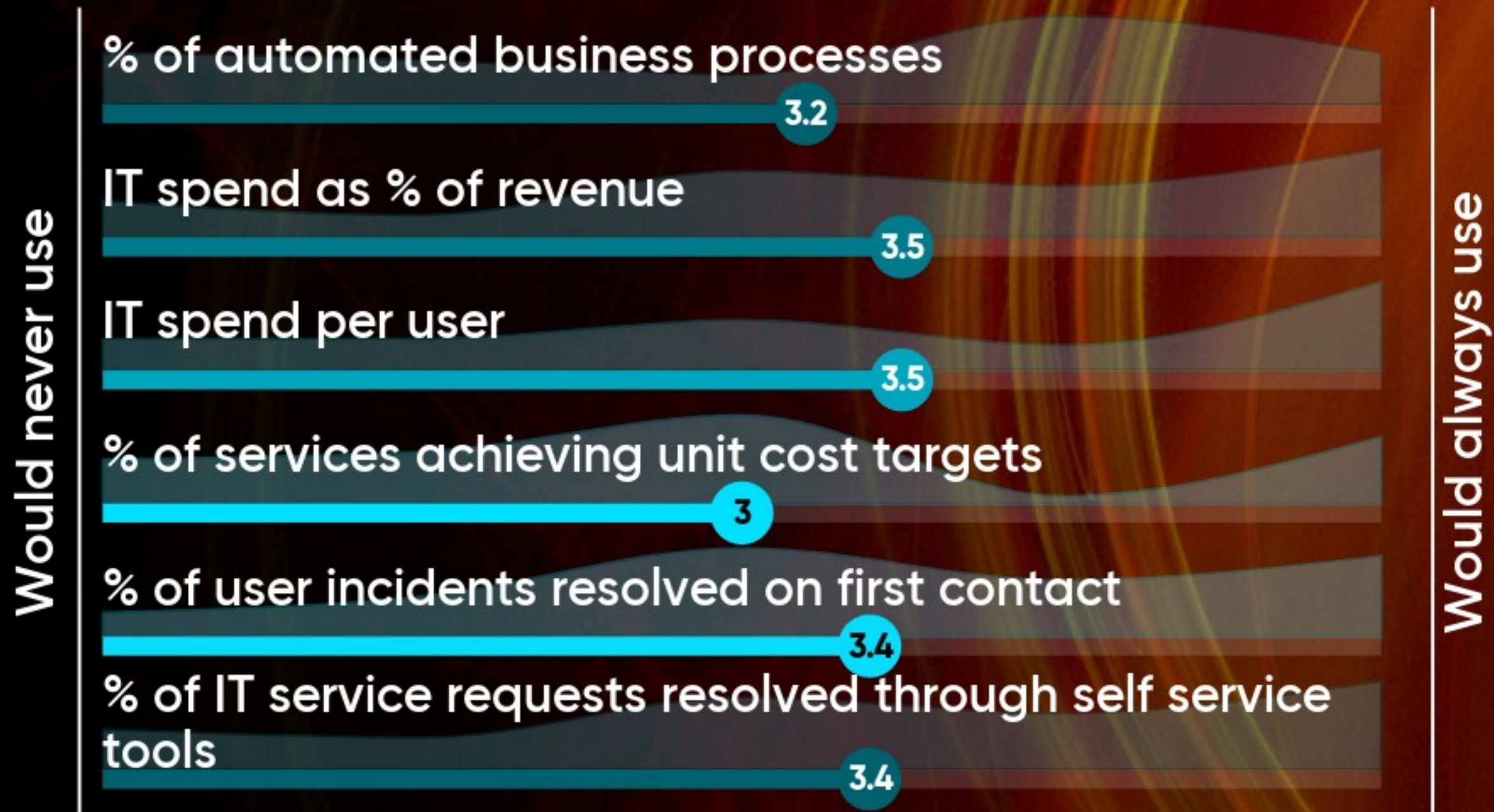
What are your organization's top goals?



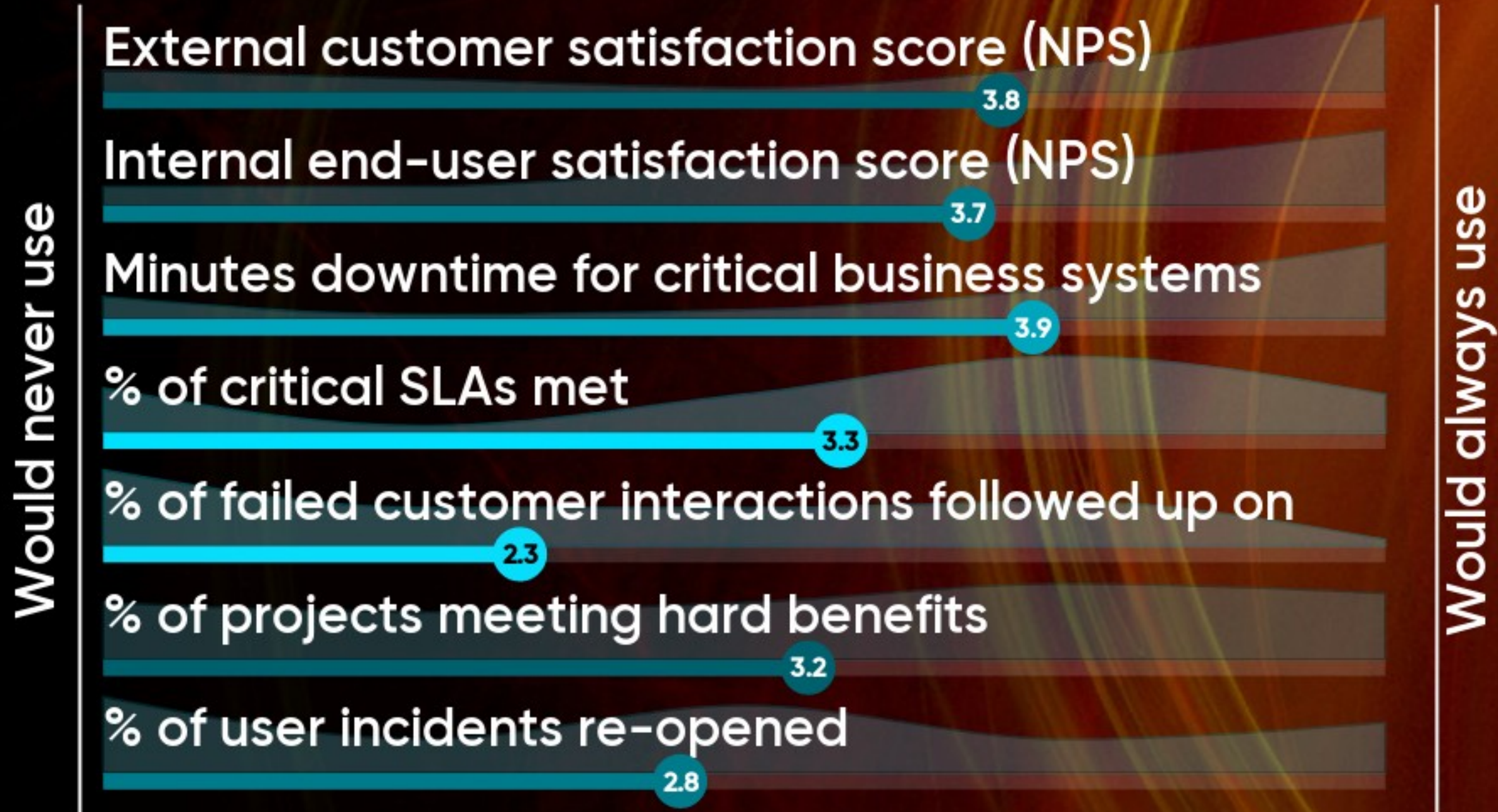
Metrics to "Increase Innovation"



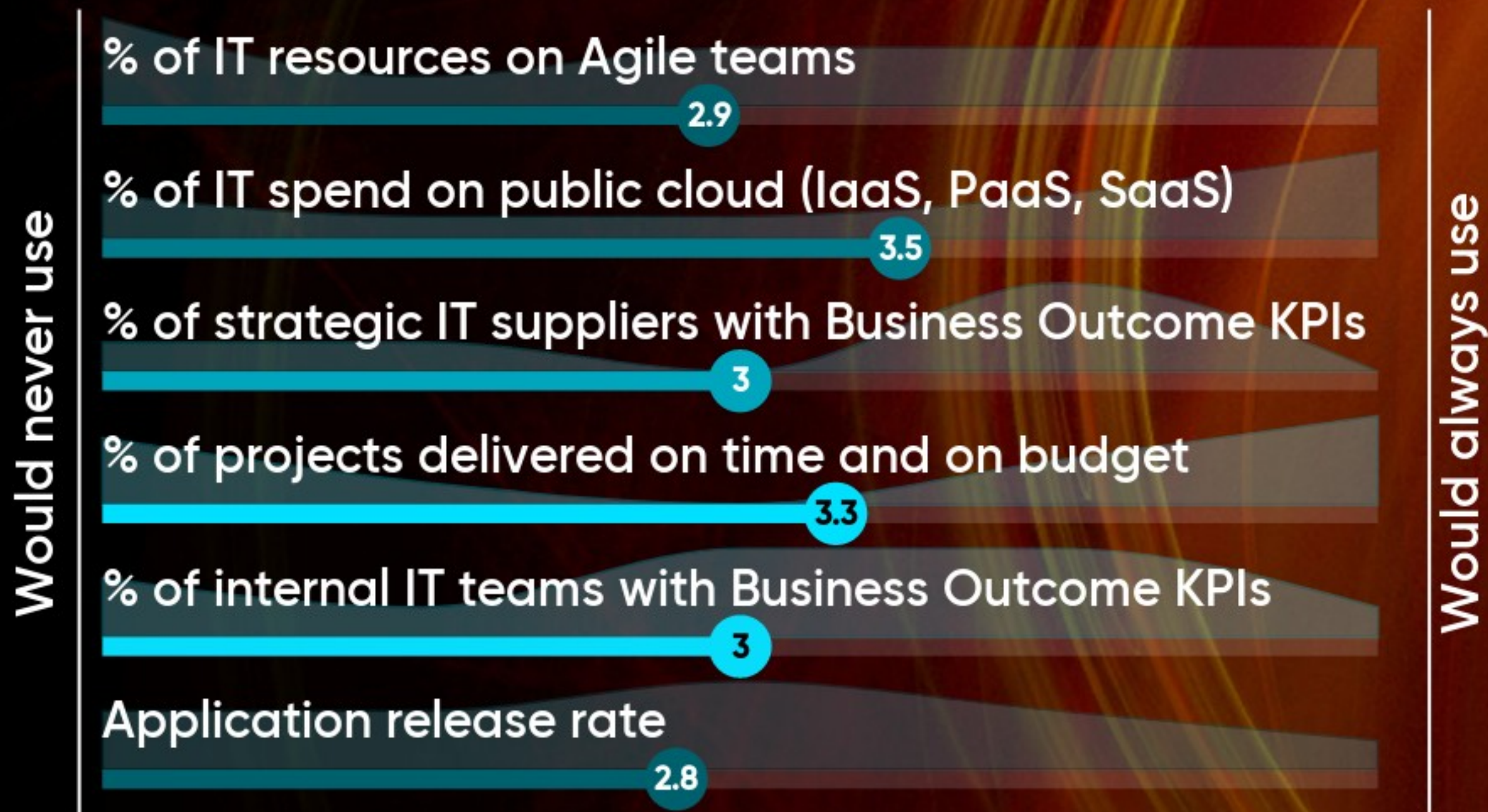
Metrics to "Increase Efficiency"



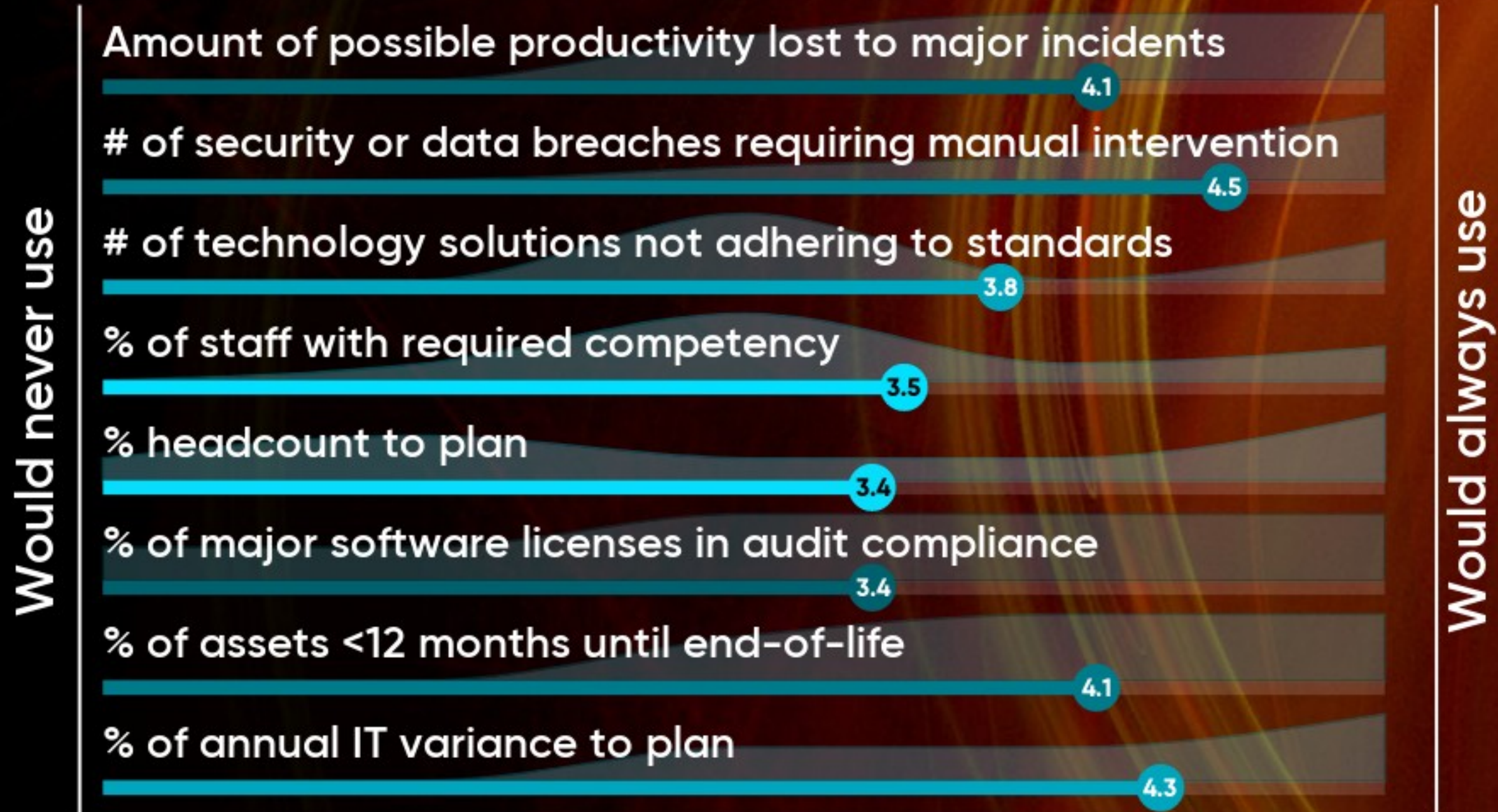
Metrics to "Increase Customer Satisfaction"



Metrics to "Increase Speed to Market"



Metrics to "Manage Risk"



Thank you!

