

Stand for Excellence

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Stand for Excellence

Theresa Lanowitz, voke Founder Chicago, IL | 28 October, 2015



Agenda

- Change Your Perspective
- Executive Champion for Quality
- Software Lifecycle: Action Items
- Net/Net



Change Your Perspective







Current Reality





• July 8, 2015 – Where Were You?





THE WALL STREET JOURNAL.



Twitter Trading Halted – 28 April, 2015



Forbes @Forbes · Apr 28

Selerity published the key figures from **Twitter**'s earnings report more than an hour before the official release: onforb.es/1DyhkMB



Twitter Plummets After Halt As Earnings Sleuths Strike Again
Twitter shares drop after data-mining firm reveals its earnings before planned release.

...



View on web







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Twitter Earnings – 28 April, 2015





#EpicFail



More Software Failures Daily

















HealthCare.gov











Knight





















TARGET







U.S. Citizenship and Immigration Services















Executive Champion for Quality



Today's Solutions are Tomorrow's Problems





Question Buzzwords





You MUST Hear from Every Team

Line of Risk Manager, P&L Owner, Requirements Communicator Business 22% **Development Organizational** Quality parity Assurance Operations Architectural Readiness Customer Readiness Production Readiness Source: voke Market Snapshot™ Report: Service Virtualization – January 2015



Research and Development – R&D

R D Execution



Microsoft Annual Report – Research and Development



Fiscal Year 2014 – R&D \$11.4 billion (13% of revenue)

Source: Microsoft Annual Report FY 2014



• Where is the Budget for "R"?

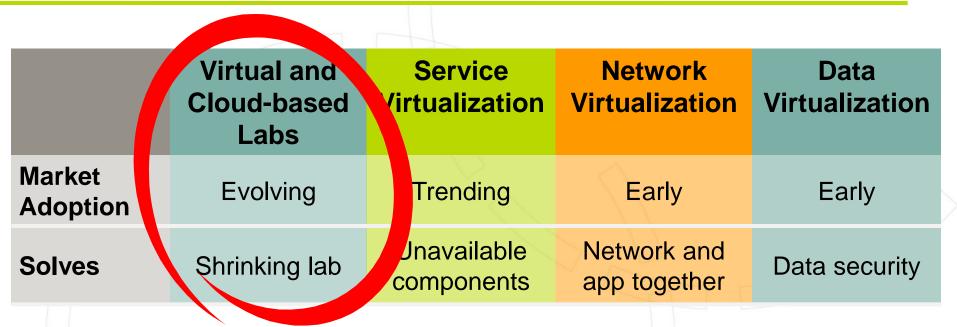




Software Lifecycle:Action Items



Virtualize the Lifecycle





The Problem – Shrinking Lab





Source: voke Market Snapshot™ Report: Cloud and Virtual Labs– August 2014



Virtual and Cloud-based Labs — Definition

Virtual and Cloud-based Labs – The creation of a virtual instance of a physical environment to enable anyone to access a virtual equivalent of any environment on demand at any time without the need to wait for a physical machine set-up or additional hardware.

Cloud and virtual labs offer the server virtualization equivalent for the dev/test use case.

Source: voke Market Snapshot[™] Report: Cloud and Virtual Labs – August 2014



ROI Virtual and Cloud-based Labs — Summary

Category	Metric
Reduced CAPEX	Average 93 servers, 101 client machines eliminated
Reduced Defect Reproduction Time	63% – achieved 50% - 100% reduction in defect reproduction time
Reduced Production Defects	65% – achieved 30% - 60% reduction in production defects
Reduced Total Defects	50% – achieved 40% - 50% reduction in total defects
Increased Platforms Tested	67% – achieved 2X - 5X increase in platforms tested
Increased Versions Tested	58% – achieved 2X - 5X increase in versions tested
Increased Test Coverage	50% – achieved 50% or greater increase in test coverage
Increased Number of Tests	69% – achieved 40% or greater increase in number of tests executed
Reduced Testing Cycles	76% – achieved a 30% - 75% reduction in test cycle time



Net/Net



Net/Net

- Prevent business failures and protect the brand
- Stand for excellence and champion quality
- Ensure parity
- Invest in R + D
- Virtualize the lifecycle



Thank You!!!



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